



MATHIRA WATER AND SANITATION COMPANY LIMITED

JOB ADVERTISEMENT

Mathira Water and Sanitation Company(MAWASCO) Limited is a Water Service Provider wholly owned by the County Government of Nyeri to provide water and sanitation services in Mathira East and Mathira West Sub-counties and their environs. The company operates under a license issued by Water Services Regulatory Board(WASREB) in line with Water Act 2016. To strengthen our team of staff, we invite applications from suitably qualified and experienced professionals with excellent credentials to fill the following vacant position;

INFORMATION COMMUNICATION & TECHNOLOGY (ICT) OFFICER II (1 Post)

Job Type: Permanent and Pensionable

Job Purpose: To provide technical guidance, advice on systems utilization and ensure the safety, security and control of computer systems and data

Reporting to: Commercial Manager

Duties and Responsibilities

- i. Responsible for information technology related services and functions to support MAWASCO in managing its operations.
- ii. Providing first line ICT support to system users and escalation of issues to service providers for timely resolutions as appropriate.
- iii. Establish and maintenance of company-wide information security management program to ensure that information assets are adequately protected
- iv. Coordination with other infrastructural service providers to ensure non-interference with the distribution network and operations
- v. Directs business continuity and disaster recovery strategies of the organization's information systems assets;
- vi. Advise management on the adoption and use of new & emerging technologies and innovations for operations facilitation, internal processes enhancement and customer satisfaction.
- vii. Translating customer and operations needs into ICT tools and solutions for enhanced customer experience and service delivery.
- viii. Ensure compliance to security policies, standards, regulations, manage and monitor IT related risks

Minimum Requirements for Appointment.

- i. Diploma in Information Technology or related field from a recognized institution
- ii. At least two (2) years relevant experience in a reputable organization,
- iii. Professional qualifications with a recognized professional body or association will be an added advantage.
- iv. Demonstrate skills in effective communication, problem solving, analytical and strong interpersonal skills.

*Interested candidates should forward their applications(hard copy) with updated C.Vs. and copies of education and professional qualifications, indicating day time telephone contacts, three professional referees, and expected salary. Applications clearly marked ICT Officer II should reach the undersigned not later than **10th November 2023**.*

**The Managing Director
Mathira Water and Sanitation Company Ltd
Along Ragati-Gaikuyu Road, Ragati Area, Karatina.
P O Box 1981 - 10101
KARATINA**

Only shortlisted candidates will be contacted. Canvassing will result into automatic disqualification.