

**MATHIRA WATER AND SANITATION COMPANY**

**MAWASCO FORM B**

P.O Box 1981, KARATINA.  
 TEL : 020-2659069;0704 805872;0716-802664; 0773-855003  
 e-mail : mawascos@yahoo.com

**SEWER CONNECTION FORM**

SERIAL / FORM NO. S/NEW/ \_\_\_\_\_

DATE : ..... / ..... 20.....

To MAWASCO,

I, MR,MRS,MISS,HON,PROF,DR.....  
 (Full Name in BLOCK CAPITALS)

Holder of ID / Passport No. .... PIN. No.....  
 ( Attach with photocopies )

P.O BOX..... TEL. No..... E- MAIL ADDRESS .....

hereby make an application to MAWASCO for Sewerage services to:

WATER ACCOUNT NUMBER ..... CONNECTION NUMBER .....

Plot No / Land Ref. No. .... ZONE ..... ROUTE.....  
 (URBAN / RURAL)

- Occupied by me for :  A Domestic use.  
 B Use in Hotel.  
 C Industry / Factory.  
 D Business premises (other than Hotel)      SPECIFY: \_\_\_\_\_

I agree to abide by the Company's rules, and the special conditions set thereof.

(Signature of Applicant. )

**FOR CERTIFICATION PURPOSES**

- √ 1 A copy of Title deed should be attached and returned with this application form.
- 2 County Government approval letter

**FOR OFFICIAL USE ONLY**

1 a Size of existing Distribution line .....  
 b Size of required Service Line .....  
 c Connection to Manhole (location / No.) .....  
 d Existing manhole levels .....  
 e New connection mahole levels .....  
 Possible to connect ..... / Not possible to connect .....  
 Amount to be charged for Connection (kshs) ..... Supervision charges (kshs)..... Total (kshs) .....  
 Name ..... Signature ..... Date .....  
 (SEWERAGE SUPERINTENDENT)

2 Remarks by Supervisor .....  
 Name ..... Signature ..... Date .....  
 (ASSISTANT TECHNICAL MANAGER (O & M))

3 Approved/Not approved  
 Name ..... Designation .....  
 Signature ..... Date ..... Official stamp .....  
 ( TECHNICAL MANAGER)

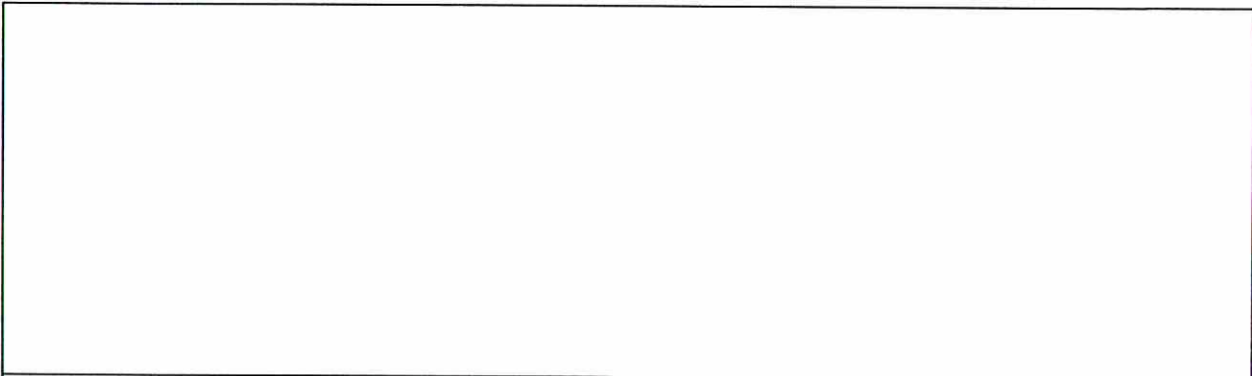
4 **ACCOUNT & CONNECTION DETAILS**  
 Connection No..... Account No.....  
 Connection fee receipt No..... Amount..... Date.....  
 Supervion fee receipt No ..... Amount ..... Date .....  
 Received by ..... Date ..... Signature .....  
 Confirmed by ..... Date ..... Signature .....  
 (If one has an existing water Account the same Account Number should be used)

5 **CONNECTION DETAILS**  
 Sewerage connection done on ..... Name ..... Sign .....  
 Meter readings..... Date water turned on..... (In cases where there is a borehole)  
 Other accounts (if any) to be served by the sewer line in the premises .....  
 Connected by ..... Date ..... Signature .....  
 Confirmed by ..... Date ..... Signature .....

6 **CUSTOMER RELATIONS SECTION 3 ( RETURN OF FORM AND FORWARDING TO BILLING SECTION)**  
 Completed installation form returned to the customer care desk and forwarded to Billing section on .....  
 Certified by ..... Designation ..... Signature .....

7 **A. REVENUE SECTION 4 (TURNING ON OF CONNECTION)**  
 The connection data was keyed into the database on ..... First billing due in the month of ..... year 20.....  
 Data keyed in by ..... Sign ..... Date .....  
 Confirmed by ..... Sign ..... Date .....

**SKETCH MAP**



**CONDITIONS OF SERVICE**

- 1 The water/sewer rules and water (General) regulations (Water Act 2016) shall be deemed to be incorporated in and form part of these conditions.
- 2 Application for the execution of works will as a rule be dealt with in order of priority (Date), but the company reserves the right of executing the work in the time and manner best to his convenience.
- 3 All charges shall be payable on demand and that will be 14 days after bill payment due date.  
If any account is overdue, the sewer line shall be cut off (disconnected) under the provisions of the company rules and proceedings taken to recover the charges due.
- 4 Any changes in charges shall be notified and in addition, details thereof shall be sent to the consumer with the monthly bill.
- 5 Without prejudice to any antecedent right against the consumer including the right to take proceedings,
  - (a) No consumer shall use or is permitted to use the sewerline except for such use as specified by him or her in this application.
  - (b) No consumer shall convey or be permitted to convey by any means whatsoever, for use outside his/her plot for use unless approved by the company
- 6 The consumer shall meet all charges in respect of waste water in pursuance to this application .
- 7 The company shall have the right forthwith and without notice to terminate the agreement for any breach by the consumer to the conditions of supply.

**CIRCUMSTANCES WARRANTING TERMINATION OF SERVICE**

- a. Unauthorized interference with or diversion of use of the WSP service
- b. Unauthorized use . Any such use shall be an offence punishable by imprisonment and fine or both
- c. Refusal to grant at reasonable times to equipment installed upon the premises of the consumer for the purpose of inspection, meter reading or maintenance.
- d. Failure to reimburse the WSP for repairs to or replacement of WSPs property used to supply service, when such repairs or replacements are necessitated by negligence or deliberation on the part of the consumer
- e. Misrepresentation of identity for the purpose of obtaining service
- f. Actions adversely affecting the safety of any consumer or the integrity of WSPs water or sewerage systems

**I have read and understood the above conditions and will abide by them with no omission or exemption**

Customers signature ..... Date .....